

AON FIJI EXCELLENCE IN TOURISM AWARDS 2014



OFFICIAL NOMINATION FORM



Tourism **fiji** www.fiji.travel



The 18th Annual AON Fiji Excellence in Tourism Awards wishes to salute industry leaders through their exceptional contributions, dedication & commitment to the tourism industry of Fiji.

NOMINATIONS CLOSE: Monday 1st of September, 2014



OFFICIAL NOMINATION FORM

Name of Nominee: (Individual, Organisation, Product, Establishment, Community etc.)

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Award Categories: please select one category per nomination form:

- | | |
|---|---------------------------|
| 1. Frontliner of the Year (may not be self nominated) | 7. Tourism Sustainability |
| 2. Back of House - Individual | 8. Restaurants |
| 3. Transport Facilitators | 9. Accommodation Budget |
| 4. Spa & Wellness | 10. Accommodation Quality |
| 5. Services & Support to Industry | 11. Accommodation Deluxe |
| 6. Fiji Experience | 12. Accommodation Luxury |
| | 13. Accommodation Unique |

Reasons for Nomination:

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Nomination by: (please select one of the following. no self –nominations will be accepted):

Industry Member

Resident of Fiji

Visitor to Fiji

Your Contact Details:

Name:.....

Address:.....

.....Post Code:.....

Ph:..... Email:..... Signed:..... Date:.....

Please note: Entry is invalid without completion of the Nominators details.

Submit forms in person, via email, fax or post to:

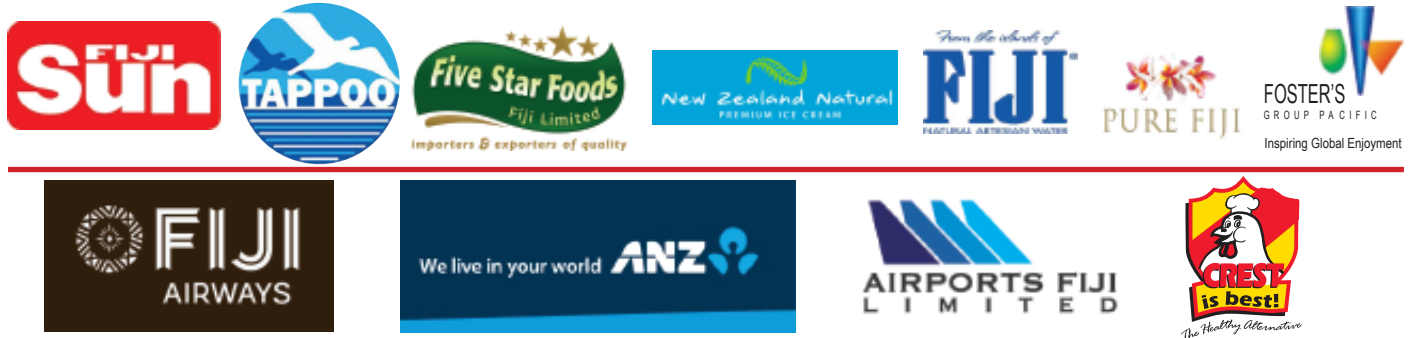
Tourism Fiji Head office, Namaka, Nadi, email: tandem@connect.com.fj, PO Box 9217 Nadi Airport, Fax: (679) 6720141

If you require any assistance in completing this form: email the above, or phone (679) 6722433.

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NOMINEES ARE JUDGED ON OPTIMAL OPERATIONAL PERFORMANCE IN THEIR PARTICULAR MARKET NICHE

- 1. FRONTLINER OF THE YEAR:** This category recognises the contribution & commitment of a full time professional in a front line position in the tourism industry. This award acknowledges an exceptionally-dedicated employee who goes beyond their job description to enhance the visitor experience.
Eligibility: Individuals from private tourist establishments, hotels, resorts, airlines, and tour operators, no self-nominations.
- 2. BACK OF HOUSE - INDIVIDUAL:** This category recognises the contribution & commitment of a full time industry member in a back-of-house position in the tourism industry. This award acknowledges an exceptionally-dedicated employee who goes beyond their job description to enhance the visitor experience.
Eligibility: Individuals from private tourist establishments, hotels, resorts, airlines, and tour operators, no self-nominations.
- 3. TRANSPORT FACILITATORS:** This category recognises the significant contribution to tourism through transport related services, including but not limited to road, marine and air services providers, and the creation & delivery of product that enhances the visitors' experience of the destination.
Eligibility: Operators who facilitate direct tourist transportation services.
- 4. SPA & WELLNESS:** This category includes professional spa & wellness centers that offer a top quality Fiji experience & operational excellence, whilst giving comprehensive consideration to the health & safety aspects particular to this niche market. This category celebrates those operators that deliver a superior Fiji spa / wellness experience.
Eligibility: Private operators providing professional spa & wellness services to the tourism industry.
- 5. FIJI EXPERIENCE:** This category includes adventure tourism & tourist attractions that provide organised adventure activities on land, in the air or on water that offer thrills or excitement based on active participation & personal challenge. Examples include but are not limited to rafting, scuba diving, fishing, sky diving, 4 wheel driving, boating & surfing. This category celebrates those businesses that provide an innovative customer experience.
Eligibility: Private tour operators (land, marine, air) & the performing arts.
- 6. TOURISM SUSTAINABILITY:** This award recognises the efforts & contributions made by individuals & organisations to foster & encourage "sustainable tourism" for the benefit of all stakeholders. It recognizes environmental & cultural conservation efforts & the promotion & development of the people of Fiji, locally grown produce & locally manufactured goods.
Eligibility: Private tourist establishments, hotels, resorts, villages & non-profit organizations.
- 7. RESTAURANTS & DINING:** This category recognises establishments that deliver impeccable service, exceptional food & a great atmosphere. With a commitment to using local produce and providing impeccable service, this establishment should encompass a faultless dining experience. This is not just a food award but considers the entire dining experience & a contribution to tourism through the provision of food & beverage.
Eligibility: Restaurants & cafes, either free-standing or part of a hotel or resort & private tourist establishments.
- 8. SERVICES & SUPPORT TO INDUSTRY:** This category recognises the significant contribution to tourism by services providers (individuals and organizations, entertainment groups) whose service delivery is predominantly to the tourism industry, and includes the creation & delivery of product that enhances the visitors' experience, who fall outside the key criteria of other Awards categories.
Eligibility: Tourism operators who are providing professional, specialist services to the industry not defined in other Awards categories.
- 9. ACCOMMODATION BUDGET:** This category is open to accommodation providers primarily catering to backpackers, alternative or budget conscious travelers.
Eligibility: Hostels, Lodges, Dormitories & serviced apartments.
- 10. ACCOMMODATION QUALITY:** Includes hotels & resorts which typically provide standard in-room amenities, a restaurant & bar, recreational options & professionally presented staff.
Eligibility: 3+ star hotels & resorts.
- 11. ACCOMMODATION DELUXE:** This category recognises those properties that provide exceptional service & a high quality experience for their guests.
Eligibility: 4+ star hotels & resorts
- 12. ACCOMMODATION LUXURY:** This category includes properties offering the full range of services and facilities, including superior accommodation amenities.
Eligibility: 5+ star hotels & resorts
- 13. ACCOMMODATION UNIQUE:** This category includes highly individual properties which offer a truly unique experience. Such properties may demonstrate a clear point of difference in relation to the wider industry such as distinct geographical features, a comprehensive focus on select activities, highly specialized guest services etc.

If your nominee does not fall into any of these categories, please contact us for assistance:

Email: tandem@connect.com.fj

Phone: (679) 6722433

Mobile: (679) 9929957